

VVPPAA NSW



**VIETNAM VETERANS PEACEKEEPERS & PEACEMAKERS
ASSOCIATION OF AUSTRALIA (NSW BRANCH) INC.**

PRODUCT INFORMATION & GUIDELINES

2020

NSW BRANCH HEAD OFFICE

NSW State Branch recently added the acronym "VVPPAA NSW" to its business registration to facilitate easier forms, cheques, and money orders completion. This became necessary as financial institutes introduced measures to secure correct pathways of moneys transferred to accounts, in light of the recent review of banking and the financial institutions.

You may now use the acronym on cheques and money orders, as well as for all mail intended for head office, NSW Branch. Simply write "VVPPAA NSW" on your 'pay' line on cheques and money orders. And address mail to:

Administration
VVPPAA NSW
PO Box 170
Granville NSW, 2142

GENERAL INFORMATION

All written enquiries in relation to merchandise should be addressed in the first instance to:

Adminstration VVPPAA NSW PO Box 170 Granville NSW, 2142

Other general enquiries re pricing, delivery, order confirmation etc., may be referred by phone directly to our Admin Manager, Granville, on 02 9682 1788 during office hours. Otherwise, by email to accounts@vfvgranville.org and through our enquiry form on the Contacts page of our website <http://www.vfvgranville.org> .

PRODUCT INFORMATION & GUIDELINES CONTINUED

PRICING POLICY

Although we take great care in providing goods at the advertised price we are not responsible for changes to prices between our Newsletter publication dates and those on offer via the website portal. Indeed, there may be a difference from time to time between those published and actual pick-up or walk in purchases which may save you money.

Any and all discrepancies will be attended to at the time of your order placement/purchase, and we will endeavor to satisfy any claim to the advantage of the purchaser, if at all possible.

Due to time constraints we may not be in a position to amend pricing when offering specials. However, we guarantee that if this should occur we will always revert to the lower price while such specials are available and ex-stock.

NUMBER PLATE SURROUNDS

ITEM 1115 - LARGE SURROUNDS suit vehicle number plates that measure 380 X 130 mm and probably better suited for older NSW plates.

ITEM 1116 - SMALL SURROUNDS suit vehicle number plates that measure 380 X 120 mm and probably suit most modern plates available nationally. (Let us know).

The surrounds may be split by pairs, so that those with alternating plates front and back are able to purchase either one of each or both.

Walk in purchase price is \$8.00 each, or \$16 per pair. With the need for adequate packaging to avoid breakages when posting, we are obliged to include a fee of \$14.00 for P&H, to recover costs. When included with other items and packaged together, for delivery, there will be only the one delivery charge. We are currently investigating quality packaging materials that could reduce this extra cost in the future and we will keep you posted of any changes on our website and in future Newsletters.

Please note that due to artwork and remoulding costs we are unable to provide additional surround sizes on an ad-hoc basis. However, with confirmed quantity orders in excess of 100 pairs per size we may be able to liaise with our supplier and obtain requested sizes at reasonable pricing.

PRODUCT INFORMATION & GUIDELINES CONTINUED

STICKER INFORMATION

All stickers have a special permanent adhesive that will not leave bubbles when applied properly. They will stick very well to car paint and enamels, painted surfaces and glass without damage. They will NOT stick well to unpainted plastic bumpers. The adhesive and print should survive for up to 5 years or more, when applied correctly.

(IMPORTANT) When applying the stickers, once in place, they must be pushed hard against the surface to activate the glue. Do not simply place them on the surface without pushing down hard, as they will not adhere firmly to the surface. Technically speaking, at least 6kg of force is required along the total sticker surface to ensure it adheres firmly. Try pressing your hand on a set of scales to measure and get the feel for 6kg of pressure. That's about 13 ¼ pounds for those with older scales.

Sticker measurements are approximately 300 x 65 mm, except for order number 1518 which is 220 x 100, (To fit normal envelope without bending. The larger stickers are inserted into an extended size envelope to reduce bending during postage. Please note that we have embarked on a program to reduce all stickers sizes so that they fit easily into a (flatpacked) A4 sized envelope, to avoid creasing during delivery, and to offset postage increases.

RUNOUTS AND SPECIALS

From time to time we will issue notices of specials and/or runout stock items. Mostly, these 'specials' will be due to a decision to quit the item and no longer stock or sell the product after all stocks have been depleted. Manufactures closures will also cause us to quit a product item unless we are able to procure an alternative supplier.

A listing of our current 'Specials' may be found under the relative heading on the website, if and when any offers become available.

ORDERING INFO

Orders may be made directly through our website by clicking on 'The Shop', or by Mail Order using our downloadable Mail Order Form, or by 'Phone' direct to NSW Head Office, Granville, and any of our Sub-Branches, and State Branch offices. Naturally, due to their fund-raising necessities, other branch offices pricing may vary to that available on-line or directly through our Granville office. However, in all instances, efforts will be made to honour advertised prices.

PRODUCT INFORMATION & GUIDELINES CONTINUED

ITEM DESCRIPTION

Other than what is visibly descriptive on our website, some items may require further information to provide a clearer picture for possible purchasers.

The difference between the NSW and VVFA logos is that the NSW Branch logo has the addition of the words ‘Peacekeepers’ and ‘Peacemakers’ included.

The ‘old’ style cap, order number 1102 pictured at right, and being made of a heavy brushed cotton, and embroidered (NSW) badge is no longer available. It is replaced by 3 others of 100% polyester in Green (# 1111), Blue (# 1112), and white (# 1113), VVFA printed Badge, with a fabric covered Velcro sizing strap at the back.



Our ‘PEN’, item/order number 1106, will accept a ‘Parker’ type refill, including the gel filled tube, and available at most newsagents and ‘Big W’ stores.

Item number 1110, Note Pad & Pen, is a stiff covered, pocket sized note pad, with a small pen that serves to lock the cover when inserted through the included stretch fabric holder.

The new VVFA leather Key Ring, number 1129, has a 5 tiered epoxy coated logo to protect from scratching and fade resistant for long wear and durability.

Item number 2101, boxed gift set, is a quality grey metallic pen and torch with keyring set mounted in a premium slim lined grey box that makes a great gift idea.

“The Minefield”, (number 1201), book – subtitled ‘An Australian Tragedy In Vietnam’ – authored by our national historian Greg Lockhart, is a masterpiece investigative volume describing one of the most drastic decisions made by a commander of Australian troops in Vietnam, and its tragic outcome.

The sticker information is included above under its own heading due to specific instruction on their installation. The main point is that they should be applied with a hard push against the surface to activate the glue.

Notes on the number plate surrounds re sizing/fitting etc., can be found under their own heading above.

PRODUCT INFORMATION & GUIDELINES CONTINUED

RULES OF ENGAGEMENT, A FINAL WORD

The following paragraphs may be included elsewhere within our website, and are included here so as to reinforce the notice they bring prospective purchasers.

We offer our merchandise as a means to secure those extra needed funds that allow the Association to bring a quality of delivery in our mission toward those who serve and have served in defence of Australia. That's all we do. Assist serving and ex-service personnel in the preparation of their claims for disabilities attributed to their service, assist War Widows successfully gain their entitlements, and assist those eligible in the application for Service Pensions, Travel Concessions and allowances. Our highly skilled and qualified Compensation Advocates and Welfare Advisors provide these services totally free of any charges.

You can help us in our mission by; making a donation, purchasing raffle tickets, and by buying some of the merchandise we have on offer, from NSW State Branch Granville, one of our Interstate Branches, or any of our Sub-Branches, as well as, by direct order from our website. Although some of the heavier and bulkier items may incur a delivery fee when posted from our Granville HQ we will keep this cost to a minimum wherever possible. Usually, this will be \$5.00 per order with the exception of the Number Plate Surrounds (items 1115 & 1116) - for eg. (refer to comments above). When ordering from the website your delivery fee will be calculated at checkout, so no surprises there.

We have recently added the facility of PayPal services to our website to assist in real time payment options for our clients, in a secure platform. Those not familiar with this process may rest assured that our web service provider, and PayPal, are assured of best practices when transferring valued funds. More information and instruction is included under the PayPal heading on the website.

Those not familiar with computerised internet/web ordering processes can avail themselves of the Merchandise Order Form that is available for download on our website. Simply copy or print the page, complete your order and payment preference details, and mail to us at the Granville Office for processing. Or use the form to procure product from one of our Sub-Branches or interstate Branches. Make sure you complete any cheques or Money orders correctly identifying the "Pay...." from where you are purchasing the Merchandise.

We thank you for your support and hope you return soon for more purchases.